



**CHILD CARE CHOICES  
OF BOSTON**

**Staff Listing**

**Director**

Kelly M. Graceffa  
P: 617-348-6554  
F: 617-348-6154

**CCCB Operations Manager**

Luz Reyes  
P: 617-348-6472

**Customer Service** **Main# 617-542-4437 (directions, website, appointments)**

VACANT, *Customer Services Specialist*

VACANT, *Program Assistant*

Aisha Bilal, *Receptionist*

**x6677** (617-348-6677)

Lucelenia Cosme, *Receptionist*

**x6678** (617-348-6678)

**Family Services Specialists** **Fax#: 617-292-4629**

Anselma Rodriguez **x6578** (617-348-6578)

Diane Crichlow **x6495** (617-348-6495)

Dong Tran **x6496** (617-348-6496)

Erica Franco **x6476** (617-348-6476)

Monica Tejada Vazquez **x6448** (617-348-6448)

Tina Tran **x6564** (617-348-6564)

**Billing & Provider Services** **Fax #: 617-457-3762**

Yadhara Ramos Polanco **x6489** (617-348-6489)

Sandra Rodríguez *Centers* **x6563** (617-348-6563)

Ana Bran **x6447** (617-348-6447)

**Training Department/Family Child Care Specialist**

Maria Loomis **x6573** (617-348-6573)

**Information and Referral**

**General Line**

Adriana Batista-Guerra

Cate Casassa

**x6641** (*All calls regarding I&R or the Waitlist*)

**x6462**

Rev 9/8/2020