



**CHILD CARE CHOICES  
OF BOSTON**

**Staff Listing**

**Director**

Kelly M. Graceffa  
P: 617-348-6554  
F: 617-348-6154

**CCCB Operations Manager**

Luz Reyes  
P: 617-348-6472

**Customer Service** **Main# 617-542-4437 (directions, website, appointments)**

Wilson Rivera, <i>Customer Services Specialist</i>	<b>x6473</b> (617-348-6473)
Carlos Vizcardo, <i>Program Assistant</i>	<b>x6479</b> (617-348-6479)
Aisha Bilal, <i>Receptionist</i>	<b>x6677</b> (617-348-6677)
Lucelenia Cosme, <i>Receptionist</i>	<b>x6678</b> (617-348-6678)

**Family Services Specialists** **Fax#: 617-292-4629**

Anselma Rodriguez	<b>x6578</b> (617-348-6578) <i>Outpost @ Chelsea DTA Monday and Thursday: 617-551-1824</i>
Carol Vicens	<b>x6465</b> (617-348-6465)
Diane Crichlow	<b>x6495</b> (617-348-6495)
Dong Tran	<b>x6496</b> (617-348-6496) <i>Outpost @ Dudley DTA Monday and Thursday: 617-989-6184</i>
Erica Franco	<b>x6476</b> (617-348-6476)
Monica Tejeda Vazquez	<b>x6448</b> (617-348-6448)
Robin Nelson	<b>x6493</b> (617-348-6493)
Tina Tran	<b>x6564</b> (617-348-6564)

**Billing & Provider Services** **Fax #: 617-457-3762**

Yadhara Ramos Polanco	<b>x6489</b> (617-348-6489)
Sandra Rodríguez <i>Centers</i>	<b>x6563</b> (617-348-6563)
Ana Bran	<b>x6447</b> (617-348-6447)

**Training Department/Family Child Care Specialist**

Maria Loomis	<b>x6573</b> (617-348-6573)
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**Information and Referral**

<b>General Line</b>	<b>x6641</b> (All calls regarding I&R or the Waitlist)
Adriana Batista-Guerra	<b>x6462</b>

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